

Balfour

DATE:

Dear

Thank you for contacting Balfour to initiate the ring loss protection claim on your high school class ring.

To expedite your claim, please submit the following items:

- A completed copy of the Loss/Theft Report form
- A copy of the original ring order form or the label from the ring box sleeve delivered with your ring.
- Replacement fee:
 - For white gold, yellow gold, Balfour Premium Auralite, and Balfour Premium Silver ring the fee is \$90.00 plus \$14.95 for shipping, handling and insurance.
 - For non-gold ring the fee is \$55.00 plus \$14.95 for shipping, handling and insurance.
 - Class of Distinction Diamond year date replacement fee is \$25.00.

NOTE: The Ring Loss Protection PlanSM excludes diamonds, genuine stones, and Championship products.

Specifications for replacement rings must be identical to those of the original ring – including stones, metal, date, school and all other options. Finger size may be adjusted.

Upon receipt of all completed information, you can expect to receive your replacement ring in 8 to 10 weeks. If you have any questions, you may contact us at (512) 440-2460.

Sincerely,

Balfour Ring Loss Protection Department
PO Box 149207
Austin, TX 78714-9207
FAX: 512-440-2011